

Our **Mission Statement**

To be a leader in finding a cure for multiple sclerosis and enabling people affected by MS to enhance their quality of life.



We will have achieved our **mission when...**

1. The cause and cure for multiple sclerosis are identified in the shortest possible time.
2. People with MS have the opportunity to participate fully in all aspects of life.
3. The Canadian public is fully aware of MS, the MS Society and what it does.
4. All necessary activities of the MS Society are adequately funded.
5. The volunteers and staff of the chapters, division and national organization are working together effectively towards our common mission.



Your Local **Chapter**

Chapter offices are located in:

Edmonton (780) 471-3034
info.edmonton@mssociety.ca

Calgary (403) 250-7090
info@mscalgary.org

Red Deer (403) 346-0290
info.centralalberta@mssociety.ca

Lethbridge (403) 328-7002
info.lethbridge@mssociety.ca

Medicine Hat (403) 529-6797
info.sealberta@mssociety.ca

Lloydminster (780) 871-0513
info.lloydminster@mssociety.ca

Grand Prairie (780) 532-3204
info.southpeace@mssociety.ca

Volunteer services are located in:

Barrhead
Battle River (Wainwright)
Drumheller
Fort McMurray
Lakeland (Cold Lake)
North Peace (Peace River)

Alberta Division Contact:

150, 9405 - 50 Street
Edmonton, Alberta T6B 2T4
Telephone: (780) 463-1190
Fax: (780) 479-1001
Toll Free: 1-800-268-7582
info.alberta@mssociety.ca

www.mssociety.ca/alberta



Volunteer Code of Conduct

Information for Casual and Event Volunteers



We will end MS. With your help.

Code of Conduct For Volunteers

Thank you for taking the time to volunteer for the Multiple Sclerosis Society of Canada.

The *Volunteer Code of Conduct* has been introduced for the following reasons:

The **Code** protects the MS Society, including our volunteers and our mission and is a means of communicating our expectations to current and potential volunteers. The code also provides a standard set of tools to resolve problems.

As a volunteer of the MS Society, you are asked to read and abide by the following:

- 1) Abide by the Mission Statement and, through personal initiative, to learn, respect, communicate and adhere to the regulations, by-laws and policies established for the Multiple Sclerosis Society of Canada.
- 2) Keep the interests of the MS Society in mind at all times and consistently display the highest standards of honesty and personal integrity in performing your volunteer role. Be conscious of your role as a representative of the MS Society of Canada and project a favourable image of the MS Society.
- 3) Be a faithful steward of and fully account for funds and property entrusted to you. Declare all conflicts of interest. Perform duties to the best of your ability and follow through on all commitments.
- 4) Treat everyone fairly regardless of race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, gender, sexual orientation, age, marital status, family status, disability, religion, political belief or economic status.
- 5) Work with others in a cooperative and respectful manner and refrain from using profane, insulting, harassing or otherwise offensive language in performing your duties. Provide fair, positive and constructive feedback to your fellow volunteers.
- 6) Respect the privacy of individuals and do not divulge information without the individual's express permission.
- 7) Recognize the limits of authority within the volunteer role and accept guidance and/or direction from those to whom you are accountable.
- 8) Support the MS Society publicly and refrain from public criticism of the MS Society, fellow volunteers, staff members and officials.
- 9) Speak and act in a professional manner, one which supports the work of both your successor and the Multiple Sclerosis Society. Refrain from criticizing your predecessor and their achievements.
- 10) Refrain from engaging in any criminal activity while performing your role as a volunteer with the MS Society of Canada, including, but not limited to, abusing alcohol and from being under the influence of, using, possessing, selling or otherwise being involved with illegal drugs while conducting the business of the MS Society or acting as a representative of the Society.

Inquiries and Questions

If you have any questions regarding the *Volunteer Code of Conduct* please contact Alberta Division Volunteer Resources at (780) 463 - 1190



Thank You
For Your Volunteer Contributions



We will end MS. With your help.
www.mssociety.ca
1-800-268-7582