

## TEMPERATURE STANDARDS

The purpose of these standards are to determine under what conditions a program or service will be cancelled and/or rescheduled, due to inclement weather. These standards, also passed as a Chapter policy, were brought into place to ensure client and staff safety in extreme weather conditions, primarily in the winter months.

If the forecasted daytime high temperature is minus twenty three (-23) or colder, programs will be cancelled/rescheduled. Staff will notify clients either the day before (if at all possible) or at very latest between 8:30 and 9:00am the day of the program.

If the weather conditions (i.e. freezing rain, heavy snow, strong wind-chill, extreme heat, pouring rain, hail, etc.) are seen as not favorable to run a program, it will be determined in conjunction with the Director of Client Services and if a program is cancelled due to one of these conditions, the same notice (as above) will be given to program participants.

Daytime High Temperature – is the temperature indicated as the daytime high on the environment Canada website [www.weatheroffice.gc.ca](http://www.weatheroffice.gc.ca) or by calling Environment Canada at 780-462-7120. This temperature does not factor in wind-chill. Individuals can also call the MS Society of Canada, Edmonton and Capital Region Chapter office at 780-471-3034 and speak to a receptionist about the forecasted weather or can listen to the automated phone service after hours which will include a reminder about programs being cancelled due to certain temperature standards.