



Community and Legal Resources for People with MS



Multiple Sclerosis Society of Canada
BC & Yukon Division
1501 – 4330 Kingsway
Burnaby, BC V5H 4G7
Telephone 604-689-3144
Toll Free 1-800-268-7582
Email info.bc@mssociety.ca
Web www.mssociety.ca/bc

Acknowledgements

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The Law Foundation of British Columbia.



We thank all of the people working in community and legal organizations who met with us to discuss our respective programs and who sent us material about their services. We also thank the Volunteer Legal Advocacy Program (VLAP) Advisory Committee and volunteers for their contributions and ongoing support of VLAP.

Ulrike Kleemann, M.A., Manager, VLAP
April Griffin, VLAP Coordinator

Table of Contents

Introduction	4
CHAPTER 1	
MS Society of Canada	5
CHAPTER 2	
MS Clinics.....	8
Community and Legal Resources:	
CHAPTER 3	
Provincial	10
• Language Assistance	27
CHAPTER 4	
Lower Mainland.....	29
CHAPTER 5	
Fraser Valley	37
CHAPTER 6	
Victoria	39
CHAPTER 7	
Central Island	43
CHAPTER 8	
Kamloops.....	45
CHAPTER 9	
Kelowna	47

CHAPTER 10	
Vernon	49
CHAPTER 11	
Prince George.....	51
CHAPTER 12	
West Kootenay.....	53
CHAPTER 13	
Yukon	55

Introduction

This booklet lists addresses of organizations and government departments that deal with legal, advocacy, and disability issues in the Lower Mainland, Fraser Valley, Victoria, Central Island, Kamloops, Kelowna, Vernon, Prince George, West Kootenays and the Yukon.

This booklet is one in a series of five that have been developed by the Volunteer Legal Advocacy Program (VLAP). Other booklets available:

- Advocacy
- MS and Human Rights
- Canada Pension Plan Disability Benefits
- Disability Insurance

Booklets are available at www.mssociety.ca/bc/vlap.htm or from the Multiple Sclerosis Society of Canada, BC & Yukon Division office.

VLAP provides a range of legal and advocacy support to people living with MS throughout British Columbia and the Yukon by utilizing volunteers who have legal expertise and/or advocacy experience.

Pro bono legal representation is available in specific legal areas of expertise in several communities throughout the BC & Yukon Division. Please contact the BC & Yukon Division office for details.

CHAPTER 1

MS Society of Canada

BC & Yukon Division

1501 – 4330 Kingsway
Burnaby, BC V5H 4G7
Telephone 604-689-3144
Toll Free 1-800-268-7582
Email info.bc@mssociety.ca
Web www.mssociety.ca/bc

National Office

700 – 175 Bloor Street East
Toronto, ON M4W 3R8
Telephone 416-922-6065
Toll Free 1-800-361-2985
Email info@mssociety.ca
Web www.mssociety.ca

Chapter Offices

Please contact your nearest Chapter for their location and address.

Central Island Chapter

Telephone 250-754-6321
Toll Free 1-888-844-2047
Email info.centralisland@mssociety.ca
Web www.mssociety.ca/chapters/centralisland

Fraser Valley Chapter

Telephone 604-393-7122
Toll Free 1-877-303-7122

Email info.fraservalley@mssociety.ca
Web www.mssociety.ca/fraservalley

Kamloops & Area Chapter

Telephone 250-314-0773
Toll Free 1-888-304-6622
Email info.kamloops@mssociety.ca
Web www.mssociety.ca/chapters/kamloops

Lower Mainland Chapter

Telephone 604-689-3144
Toll Free 1-800-268-7582
Email info.bc@mssociety.ca
Web www.mssociety.ca/bc

North Vancouver Island Chapter

Telephone 250-286-0999
Toll Free 1-888-299-2025
Email judy.spencer@mssociety.ca
Web www.mssociety.ca/chapters/northvanisl

Okanagan Chapter

Telephone 250-762-5850
Email info.okanagan@mssociety.ca
Web www.mssociety.ca/chapters/kelowna

Prince George Chapter

Telephone 250-564-7074
Email info.princegeorge@mssociety.ca
Web www.mssociety.ca/chapters/princegeorge

South Okanagan and Similkameen Chapter

Telephone 250-493-6564

Email info.penticton@mssociety.ca

Web www.mssociety.ca/chapters/sos

South Vancouver Island Chapter

Victoria

Telephone 250-388-6496

Email info.victoria@mssociety.ca

Web www.mssociety.ca/chapters/svic

Cowichan Valley

Telephone 250-748-7010

Email anne.muir@mssociety.ca

Web www.mssociety.ca/chapters/cowichan

West Kootenay Region

Telephone 250-229-4994

Toll Free 1-866-352-3997

Email lonnie.facchina@mssociety.ca

Web www.mssociety.ca/chapters/westkootenay

CHAPTER 2

MS Clinics

Most MS Clinics employ social workers who can assist clients with a range of questions and concerns. Please contact your local MS Clinic to make an appointment with the social worker.

Vancouver

MS Clinic

The University of British Columbia Hospital

2211 Wesbrook Mall

Vancouver, BC V6T 2B5

Telephone 604-822-7131

Burnaby

Fraser Health MS Clinic

Burnaby General Hospital

3935 Kincaid Street

Burnaby, BC V5G 2X6

Telephone 604-412-6405

Email feedback@fraserhealth.ca

Web www.fraserhealth.ca/Services/HospitalServices/MSClinic/Pages/Services.aspx

Victoria

Vancouver Island MS Clinic

Royal Jubilee Hospital

1952 Bay Street

Victoria BC V8R 1J8

Telephone 250-370-8398

Kelowna

MS Clinic

Kelowna General Hospital

2268 Pandosy Street

Kelowna, BC V1Y 1T2

Telephone 250-862-4225

Prince George

MS Clinic

1475 Edmonton Street

Prince George, BC V2M 1S2

Telephone 250-565-2304

Toll Free 1-888-967-6774

CHAPTER 3

Community and Legal Resources: Provincial

BC Centre for Elder Advocacy and Support (BCCEAS)

411 Dunsmuir Street

Vancouver, BC V6B 1X4

Telephone 604-437-1940

Toll Free 1-866-437-1940

Email info@bcceas.ca

Web www.bcceas.ca

Provides legal information, advocacy, and referral, including a provincial information and toll free referral line. BCCEAS also has training and educational materials on a broad range of topics that affect seniors.

BC Child Support InfoLine

Telephone 604-660-2192

Toll Free 1-888-216-2211

Government information line that answers questions about child support guidelines.

BC Coalition of People with Disabilities

204 – 456 West Broadway

Vancouver, BC V5Y 1R3

Telephone 604-875-0188

TTY 604-875-8835

Email feedback@bccpd.bc.ca

Web www.bccpd.bc.ca

Represents people with all types of disabilities throughout BC. The Coalition's mandate is to raise public and political

awareness around issues of concern to disability communities and to create change.

BC Families in Transition

Formerly Separation and Divorce Resource Centre

812 Broughton Street

Victoria, BC V8W 1E4

Telephone 250-386-4331

Toll Free 1-866-386-4333 (Legal Hotline)

Email info@bcfit.org

Web www.bcfit.org

Provides psychological counselling, emotional support, legal information, and referral services in relation to separation, divorce, and family re-organization. Province-wide toll free legal hotline available Tuesday and Thursday 8:30 am – 4:30 pm.

BC Housing and Social Development

Web www.gov.bc.ca/hsd

The Ministry of Housing and Social Development is responsible for administering income assistance, employment programs, housing programs (such as BC Housing and the Residential Tenancy Branch), housing creation, and other similar programs. Please call Enquiry BC (page 15) to contact the correct department of this ministry.

BC Human Rights Coalition

#1202 – 510 West Hastings Street

Vancouver, BC V6B 1L8

Telephone 604-689-8474

Toll Free 1-877-689-8474

Email info@bchrcoalition.org

Web www.bchrcoalition.org

Helps promote and strengthen human rights in BC. Provides legal information, advice, and assistance to clients who need help responding to or making a formal complaint. Will represent clients through negotiations, settlement or mediation processes, and before a public hearing.

BC Human Rights Tribunal

Vancouver Office

1170 – 605 Robson Street

Vancouver, BC V6B 5J3

Telephone 604-775-2000

Toll Free 1-888-440-8844

TTY..... 604-775-2021

Email BCHumanRightsTribunal@gov.bc.ca

Web www.bchrt.bc.ca

Responsible for accepting, screening, mediating, and adjudicating human rights complaints. The Tribunal deals with human rights complaints that arise in British Columbia and are covered by the Human Rights Code.

A complaint can be filed through the BC Human Rights Tribunal if you think you have been discriminated against in employment, housing, services, or publications because of your race, colour, ancestry, place of origin, religion, marital status, family status, physical or mental disability, sex (gender), or sexual orientation.

BC Paraplegic Association

780 SW Marine Drive

Vancouver, BC V6P 5Y7

Telephone 604-324-3611
Toll Free 1-877-324-3611
Email vancouver@bcpara.org
Web www.bcpara.org

Services and programs help people in British Columbia with physical disabilities to achieve goals, regain independence and move forward with their lives, support education and job search strategies, and advocate for removing barriers to participation. Visit website for regional office locations.

Brydges Line

Toll Free 1-866-458-5500 (Lower Mainland)
Toll Free 1-866-458-3300 (Outside Lower Mainland)
TTY..... 1-877-991-2299
Web www.lss.bc.ca/legal_aid/brydgesLine.asp

Province-wide toll free service that is available 24 hours a day, 7 days a week. Call this line to speak to a lawyer if you are arrested, detained, or under active investigation by the police or other law enforcement agencies for a criminal offence but you have not been charged yet and need emergency legal services.

Bureau of Pension Advocates

Vancouver

900 – 605 Robson Street
Vancouver, BC V6B 5J3

Victoria

Room 206, Customs House
816 Government Street
Victoria, BC V8W 1W9

Toll Free 1-877-228-2250

Email information@vac-acc.gc.ca

Web www.vac-acc.gc.ca/general/sub.cfm?source=department/organization/bpa1

Federal government office that provides free legal assistance on appeals for disability pensions to veterans and their dependants.

Community Legal Assistance Society (CLAS)

Suite 300 – 1140 West Pender Street

Vancouver, BC V6E 4G1

Telephone 604-685-3425

Toll Free 1-888-685-6222

Web www.clasbc.net

Provides legal assistance to disadvantaged people in the areas of poverty, disability, workers' compensation, employment insurance, mental health, human rights, and equality law.

Credit Counseling Society of BC

Columbia Skytrain Station Building

330 – 435 Columbia Street

New Westminister, BC V3L 5N8

Toll Free 1-888-527-8999

Email info@nomoredebts.org

Web www.nomoredebts.org

Non-profit credit counseling service dedicated to helping consumers resolve debt and money problems and gain control over their finances. Provides free, confidential credit and debt counseling, debt management programs, and personal budgeting sessions to consumers throughout BC.

Dial-A-Law, Canadian Bar Association, BC Branch

Telephone 604-687-4680

Toll Free 1-800-565-5297

Web www.dialalaw.org

Provides a library of scripts prepared by lawyers. Offers general information on a variety of topics on law in British Columbia, (such as income assistance appeals or human rights complaints) but not legal advice. Dial-A-Law is a free telephone and website service that is available in English, Chinese, and Punjabi (Punjabi – website only).

Enquiry BC

Telephone 604-660-2421 (Vancouver)

. 250-387-6121 (Victoria)

Toll Free 1-800-663-7867

TDD 604-775-0303 (Vancouver)

TDD Toll Free. 1-800-661-8773

Email EnquiryBC@gov.bc.ca

Web www.mser.gov.bc.ca/prgs/enquiry_bc.htm

Call centre that provides basic provincial government information, assistance in identifying the program or person that a caller needs to speak to, government program or employee contact information, and help with identifying the level of government in charge of a service or program. In addition, they perform toll free transfers so callers who would normally be charged for the call do not have to incur the costs.

Employment Standards Branch

200 – 880 Douglas Street

Victoria V8W 2B7

Telephone 250-952-0469

Web www.labour.gov.bc.ca/esb

The Employment Standards Branch can be contacted for information about rules and regulations in the Employment Standards Act. The Employment Standards Act outlines the minimum standards of a non-unionized work environment. The complaint resolution process is available to resolve any conflicts concerning the breach of employment standards. Visit website for regional office locations.

Family Justice Centre

Web www.ag.gov.bc.ca/family-justice

A network of Family Justice Centres operates across the province to provide services to families going through separation or divorce. Each centre is staffed by family justice counsellors, specially trained to help families with child custody, guardianship, access, and support issues.

To talk to a family justice counsellor at the Family Justice Centre nearest to you — or to set up a meeting — please call Enquiry BC (page 15) and ask the operator to transfer you. For centre locations nearest you visit

www.ag.gov.bc.ca/family-justice/resources/brochures_booklets/counsellors/FJCentres.pdf.

Family Maintenance Enforcement Program (FMEP)

P.O. Box 80449

Burnaby, BC V5H 3X9

Telephone 604-678-5670

Toll Free 1-800-663-9666

InfoLine. 604-775-0796 (Greater Vancouver)

. 250-356-5995 (Greater Victoria)

..... 1-800-668-3637 (Toll Free)

Web www.fmep.gov.bc.ca

Service of the British Columbia Ministry of the Attorney General. It is responsible under the Family Maintenance Enforcement Act to monitor and enforce maintenance orders and agreements (for either child support or spousal support). FMEP can act as an independent third party to assist individuals with difficulties in obtaining child or spousal support. Visit website for regional office locations.

LawLINK

Legal Services Society Regional Centre

425 – 510 Burrard Street

Telephone 604-601-6206

Robson Square Provincial Courthouse

401-800 Hornby Street

Email info@lawlink.bc.ca

Web www.lawlink.bc.ca

Online legal information service for low-income British Columbians. LawLINK connects you to reliable information and tools you need to resolve your legal problems. Legal Services Society (LSS) has set up free public access LawLINK computers in all LSS regional offices and some courthouses across BC. LawLINK public access computers also offer direct telephone access to the LawLINE legal advice and information service, as well as free printed legal information. At some locations, there is a legal information outreach worker to help you use LawLINK. Visit website for regional office locations.

LawLINE

Telephone 604-408-2172

Toll Free 1-866-577-2525

Web www.lss.bc.ca/general/LawLINE.asp

Toll free hotline that provides: information, referrals to other services, and legal advice that may include written opinions and advice, correspondence, help writing documents and contact with their parties, but does not include being represented in court or other hearings. Provides interpreters to translate in over 100 languages. An Electronic Law Library (ELL) which provides access to legal information is available through the LawLINE and can be accessed online at www.bclibrary.ca/ell.

Lawyer Referral Service, Canadian Bar Association, BC Branch

Telephone 604-687-3221

Toll Free 1-800-663-1919

Email lawyerreferral@bccba.org

Web www.cba.org/BC/Initiatives/main/lawyer_referral.aspx

Funded by the Law Foundation of BC and operated by the BC Branch of the Canadian Bar Association. Enables the public to access lawyers practicing in the field of law required for the particular situation and provides a consultation with a lawyer for up to 30 minutes for a fee of \$25 plus taxes.

Legal Services Society

For Legal Aid:

Call Centre 604-408-2172

Toll Free: 1-866-577-2525

TTY..... 604-601-6236
TTY Toll Free 1-877-991-2299
Web www.lss.bc.ca

Provincial service that provides legal help to people who cannot afford the cost of a lawyer and have serious legal problems. To determine if you are eligible to apply for legal aid please visit www.lss.bc.ca/legal_aid/dolQualifyAdvice.asp. Visit website for regional offices.

Nidus Personal Planning Resource Centre and Registry

Formerly Representation Agreement Resource Centre

411 Dunsmuir Street
Vancouver, BC V6B 1X4
Telephone 604-408-7414
Email info@nidus.ca
Web www.nidus.ca/textual/home.htm

Resource management of financial, legal, health care, and personal care affairs. Resource for people needing an alternative to court-appointed committeships and public guardianship and for people who are supporting others with planning and decision-making. Provide speakers for community groups and will provide training on the BC Representation Agreement Act.

The Office of the Ombudsman

Second Floor, 756 Fort Street
Victoria, BC
P.O. Box 9039
STN Provincial Government
Victoria, BC V8W 9A5
Telephone 250-387-5855

Toll Free 1-800-567-3247

Web www.ombudsman.bc.ca

Receives inquiries and complaints about the practices and services provided by public agencies. The Ombudsman is not an advocate, but can conduct objective and confidential investigations to determine if a public agency is being fair to the people it serves.

People’s Law School

150 – 900 Howe Street

Vancouver, BC V6Z 2M4

Telephone 604-331-5400

Email staff@publiclegaled.bc.ca

Web www.publiclegaled.bc.ca

Helps people throughout BC gain a better understanding of their rights and responsibilities under the law. Provides British Columbians – especially those with particular legal needs – with reliable and impartial information about the law through training workshops, publications, theatre, special events, and guest speakers.

Planned Lifetime Advocacy Network (PLAN)

260 – 3665 Kingsway Avenue

Vancouver, BC V5R 5W2

Telephone 604-439-9566

Email inquiries@plan.ca

Web www.plan.ca

Offers workshops for families on wills and estate planning, disability benefits, future planning, personal support networks, representation agreements, housing options, and many other topics. Experienced PLAN facilitators available to

advocate on behalf of your relative for improved benefits and services. Please visit www.planok.ca for PLAN services in the Okanagan.

PovNet

300 – 1140 West Pender Street

Vancouver, BC V6E 4G1

Telephone 604-876-8638

Email info@povnet.org

Web www.povnet.org

Resource for advocates, community groups and people on welfare who are involved in anti-poverty work. Provides information on welfare, housing, disability, and human rights issues. Provides links to resources for seniors, women, youth, people with disabilities, and contact information for advocacy in your area.

PovNet has confidential email lists for advocates and community workers that enable discussion of cases and strategies concerning BC Benefits, Canada Pension Plan, mental health, WorkSafeBC, and Employment Insurance (EI). If you are interested in joining a list, please email povnet@povnet.org

Pro Bono Law of BC

P.O. Box 103

845 Cambie Street

Vancouver, BC V6B 4Z9

Telephone 604-893-8932

Email info@probononet.bc.ca

Web probononet.bc.ca

Innovative, collaborative, pro bono system advancing access to justice and serving the legal needs of people and non-profit organizations of limited means throughout British Columbia. Can provide clients with resources and links to find free legal advice and assistance. Potential clients must be screened and referred by lawyers, advocates, the Legal Services Society, and front-line pro bono organizations.

Public Guardian and Trustee of British Columbia

700 – 808 Hastings Street

Vancouver, BC V6C 3L3

Telephone 604-660-4444

Email mail@trustee.bc.ca

Web www.trustee.bc.ca

Appointed to safeguard and uphold the legal rights and financial interests of children, to provide assistance to adults who need support for financial and personal decision-making, and to administer the estates of deceased and missing persons where there is no one else able to do so. Provides information about powers of attorney, wills, estates, and representation agreements.

Public Libraries

Many public libraries have collections of law materials. Ask the librarian at the library closest to you for information and assistance.

Residential Tenancy Branch

400 – 5021 Kingsway

Burnaby, BC V5H 4A5

Telephone 604-660-1020

Toll Free 1-800-665-8779

Email HSRTO@gov.bc.ca

Web www.rto.gov.bc.ca

Provides landlords and tenants with information about rights and responsibilities under BC's Residential Tenancy Act and Manufactured Home Park Tenancy Act. Provides dispute resolution services, such as claims for damages to premises, return of security deposits, or disputing an eviction notice.

The Salvation Army's Pro Bono Lawyer Consultation Program

555 Homer Street

Vancouver, BC V6B 1K8

Telephone 604-694-6647

Email contact@probono.ca

Web www.probono.ca

Legal clinics are held in various locations throughout BC. Qualified lawyers with the approval of the Canadian Bar Association operate this program. Provides legal assistance to assist in the preparation of legal documents and prepares the client for court.

Tenant Resource and Advisory Centre

Mailing Address Only

306 – 535 Thurlow Street

Vancouver BC V6E 3L2

Tenant Hotline .. 604-255-0546

Toll Free 1-800-665-1185

Administration .. 604-255-3099

Email info@tenants.bc.ca

Web www.tenants.bc.ca

Provides information to tenants about their rights, and suggests ways to resolve conflicts with landlords. Provides services and legal information for tenants through a tenant hotline, tenants' rights workshops, and publications on tenants' rights, including the Tenant Survival Guide — a plain language guide to the Residential Tenancy Act.

VictimLINK

202 – 3102 Main Street

Vancouver, BC V5T 3G7

Telephone 604-875-6431 (Administration Line)

Toll Free 1-800-563-0808

TTY 604-875-0885

Web www.vcn.bc.ca/isv/victims.htm

Province-wide telephone help line for victims of family and sexual violence, including sexual assault, violence in relationships, elder abuse, and adult survivors of physical or sexual abuse. Provides information and referrals to all victims of crime and helps connect people to a network of community, social, health, justice, and government resources, including victim services, transition houses, and counselling resources. Provides information on the justice system, relevant federal and provincial legislation and programs, crime prevention, safety planning, protection order registry, and other resources as needed. Provides service in 130 languages, including 17 North American aboriginal languages.

The Western Canada Society to Access Justice

1440 West 12th Avenue

Vancouver, BC. V6H 1M8

Telephone 604-482-3195

Clinic Line 604-878-7400
Toll Free 1-877-762-6664 (Appointment Line)
Email help@accessjustice.ca
Web www.accessjustice.ca

Centre covers all areas of the law. Pro bono lawyers give advice, prepare clients for court, help clients gain a winning attitude (with emphasis on preparation), and take the fear out of the legal process. They do not prepare typed legal documentation, go into court, or go on record. Visit website for legal clinic locations.

Workers' Compensation Appeal Tribunal

150 – 4600 Jacombs Road
Richmond, BC V6V 3B1
Telephone 604-664-7800
Toll Free 1-800-663-2782
Web www.wcat.bc.ca

Workers' Compensation Appeal Tribunal is the final level of appeal in the British Columbia workers' compensation system. Decides appeals brought by workers and employers from decisions of WorkSafeBC. Receives compensation, assessment, and prevention appeals from decisions of the Review Division. Receives direct appeals from WorkSafeBC decisions regarding applications for reopening of compensation claims, complaints regarding discriminatory actions, and applications for certificates to the court.

Workers' Advisers Office (WAO)

500 – 8100 Granville Avenue
Richmond, BC V6Y 3T6
Telephone 604-713-0360

Web www.labour.gov.bc.ca/wab

Provides advice, education, and representation to workers, their dependents, and other stakeholders, while fostering safe and healthy workplaces. Assists injured workers, who are having difficulty with the WorksafeBC. Visit website for regional office locations.

Language Assistance

If interpreters are needed when going to appointments at a Human Resources office, Immigration office, or to a lawyer, contact one of the following organizations:

Immigrant Services Society of BC

530 Drake Street

Vancouver, BC V6B 2H3

Telephone 604-684-7498

Email settlement@issbc.org

Web www.issbc.org

Provides a variety of services to Lower Mainland immigrant and refugee communities. Works to provide integration services, deliver educational programs, and advocate for clients and communities. Visit website for regional office locations.

Multilingolegal

Web www.multilingolegal.ca

Website devoted to providing legal information and education for community workers and newcomers in their own language. Publications are available in a variety of languages including Spanish, French, Vietnamese, Chinese, Punjabi, Persian, Korean, and Arabic.

S.U.C.C.E.S.S.

(United Chinese Community Enrichment Services Society)

28 West Pender Street

Vancouver, BC V6B 1R6

Telephone 604-408-7260

Email info@success.bc.ca

Web www.successbc.ca

Multi-service agency promotes the well being of Canadians and immigrants and provides social, employment, business and economic development, training and education, and health services. Interpreters available and provide service for citizenship and court hearings, medical examinations (in hospitals and medical clinics), business meetings, workshops, forums, face-to-face interviews, and telephone conferences. Visit website for centre locations.

CHAPTER 4

Community and Legal Resources: Lower Mainland

Services marked with * are province-wide services that have been explained in more detail in the Provincial Listings in Chapter 3 (page 10).

Atira Women's Resource Society, Legal Advocacy Program

101 East Cordova Street

Vancouver, BC V6A 1K9

Telephone 604-331-1407 ext. 105

Email legaladvocate@atira.bc.ca

Web www.atira.bc.ca/legaladvocacy.html

Provides advice, advocacy, support, and referral services for women in the Downtown Eastside. Legal advice can be obtained regarding minor legal matters ranging from summary criminal offences to family law matters.

Battered Women's Support Services (BWSS)

P.O. Box 21503

1424 Commercial Dr.

Vancouver, BC V5L 5G2

Telephone 604-687-1867 (Counselling)

. 604-687-1868 (Business)

TTY 604-687-6732

Email information@bwss.org (General Information)

. directservices@bwss.org (Counselling)

. legaladvocacy@bwss.org (Legal Advocacy)

Web www.bwss.org

Provides advocacy and some court accompaniment for battered women involved with the justice system.

BC Centre for Elder Advocacy and Support*

411 Dunsmuir Street
Vancouver, BC V6B 1X4
Telephone 604-437-1940
Toll Free 1-866-437-1940
Email info@bcceas.ca

BC Coalition of People with Disabilities*

204 – 456 West Broadway
Vancouver, BC V5Y 1R3
Telephone 604-875-0188
TTY..... 604-875-8835
Email feedback@bccpd.bc.ca

The Centre / The Prideline

1170 Bute Street
Vancouver, BC V6E 1Z6
Telephone 604-684-5307 (Administration)
..... 604-684-6869 (Prideline)
Toll Free 1-800-566-1170 (Prideline)
Email executivedirector@lgtbcentrevancouver.com
Web www.lgtbcentrevancouver.com

Provides informational legal pamphlets and lawyer contact information and referral to various gay, lesbian, bisexual, and transgendered groups. Operates a weekly free legal clinic.

Chimo Crisis Services

120 – 7000 Minoru Boulevard
Richmond, BC V6Y 3Z5

Telephone 604-279-7077
Email chimo@chimocrisis.com
Web www.chimocrisis.com
Provides direct support for people in crises.

Downtown Eastside Residents' Association

12 East Hastings Street
Vancouver BC V6A 1N1
Telephone 604-682-0931
Web www.dera.bc.ca
Extensive advocacy services available for residents of
Vancouver's Downtown Eastside.

Downtown Eastside Women's Centre

302 Columbia Street
Vancouver, BC V6A 4J1
Telephone 604-681-8480
Email info@dewc.ca
Web www.dewc.ca
Provides women with varied advocacy services.

Employment Standards Branch*

Burnaby

Deer Lake Centre
210-4946 Canada Way
Burnaby, BC V5G 4J6
Telephone 604-660-4946

Surrey

101 – 10475 138 Street
Surrey, BC V3T 4K4
Telephone 604-586-4251

Family Justice Centre*

Family Justice Centres are located in Downtown Vancouver, East Vancouver, Richmond, Port Coquitlam, North Vancouver, New Westminister, Surrey, and Maple Ridge. To contact a Family Justice Centre please call Enquiry BC at the numbers below and ask to be connected to a Family Justice Centre nearest you.

Toll Free 1-800-663-7867

TDD Toll Free. . . . 1-800-661-8773

First United Church Mission

320 East Hastings Street E.

Vancouver, BC V6A 1P4

Telephone 604-681-8365

Email mj@firstunited.ca

Web www.firstunited.ca

Provides advocacy and referrals for people with disabilities and paralegal advocacy on issues such as welfare, appeals, housing, Old Age Security, and Canada Pension Plan, etc.

The Hospitality Project, Shiloh-Sixth Avenue United Church

1111 Sixth Avenue

New Westminister, BC V3M 2B7

Phone 604-522-3443

Email shiloh6@telus.net

Web www.shiloh6thave.net

Services include a resource office, a triage receptionist, and advocacy. Provides access to a courtesy phone and up-to-date multilingual information on subjects ranging from housing to health.

Justice for Girls

Telephone 604-689-7887
Email info@justiceforgirls.org
Web www.justiceforgirls.org

Promotes social justice and an end to violence, poverty, and racism in the lives of teenage girls who are low-income or homeless. Works in the following areas: criminal justice monitoring, young women’s anti-poverty & housing advocacy, access to education, and public education.

Law Students Legal Advice Program (LSLAP)

University of British Columbia, Faculty of Law
Room 158, 1822 East Mall
Vancouver, BC V6T 1Z1
Telephone 604-822-5791
Web www.lslap.bc.ca

Law students provide free legal advice and representation at clinics located throughout Metro Vancouver.

Legal Services Society*

Legal Aid offices are located in Vancouver, Port Coquitlam, Richmond and Surrey. Visit www.lss.bc.ca/legal_aid/legalAidOffices.asp for contact information.

Maple Ridge/Pitt Meadows Community Services

11907 228th Street
Maple Ridge, BC V2X 8G8
Phone: 604-467-6911
Web www.comservice.bc.ca

Operates a legal advocacy program and provides services to seniors, people with mental health issues, and families.

MOSAIC

2nd floor, 1720 Grant Street

Vancouver, BC V5L 2Y7

Telephone 604-254-9626

. 604-254-8022 (Interpretation Services)

. 604-254-0469 (Translation Services)

Email mosaic@mosaicbc.com

Web www.mosaicbc.com

Addresses issues that affect immigrants and refugees in the course of their settlement and integration into Canada.

Newton Advocacy Group Society, Advocacy Program

#A205 – 13588 88Th Avenue

Surrey, BC V3W 3K8

Telephone 604-596-2311

Web www.newtonadvocacygroup.ca

Provides information and referral services for low-income individuals for income assistance, housing, and tenancy. Operates a pro bono legal clinic for people who do not qualify for legal aid and are not able to retain a lawyer.

North Shore Community Resources Society, Legal Advocacy Program

201 – 935 Marine Drive, Capilano Mall

North Vancouver, BC V7P 1S3

Telephone 604-985-7138

Email nscr@nscr.bc.ca

Web www.nscr.bc.ca

Provides legal information, support, referrals, and advocacy services concerning: family law, residential tenancy, income assistance, and employment.

North Shore Women's Centre, Legal Clinic

131 East 2nd Street

North Vancouver, BC V7L 1C2

Telephone 604-984-6009

Email info@northshorewomen.ca

Web www.northshorewomen.ca

Program offers a one-hour confidential session with a female family law lawyer or a half-hour session with a female criminal law lawyer for North Shore women unable to afford legal counseling.

Residential Tenancy Branch*

400 – 5021 Kingsway

Burnaby, BC V5H 4A5

Telephone 604-660-1020

Toll Free 1-800-665-8779

Email HSRTO@gov.bc.ca

South Fraser Women's Service Society

15318 20th Avenue

Surrey, BC V4A 2A2

Telephone 604-536-9611

Email sfwss@sfwomensservices.com

Web www.sfwomensservices.com

Drop-in resource centre for women and children. Provides information and referral, peer support, lending/resource library, and legal advocacy.

St Paul's, Advocacy Office

1130 Jervis Street

Vancouver, BC V6E 2C7

Telephone 604-683-4287

Web www.stpaulsanglican.bc.ca

Volunteers meet with clients to problem-solve on various issues: welfare, housing, food access, immigration, legal, or access to government services. Advocates represent clients at Tribunals and speak on behalf of clients with various government agencies.

Wilson Heights United Church Advocacy Office

1634 East 41st Avenue

Vancouver, BC V5P 1K5

Telephone 604-325-9944

Email rosemary@whuc.net

Web www.whuc.net/ministry_mission.shtml

Provides information and support for low-income people with Canada Pension Plan, housing, welfare, and residential tenancy issues. Services include informal advocacy such as negotiation and formal advocacy for appeals and tribunals.

Workers' Advisers Regional Office*

500 – 8100 Granville Avenue

Richmond, BC V6Y 3T6

Telephone 604-713-0360

Toll Free 1-800-663-4261

YWCA Legal Educator

Telephone 604-895-5859

Email avollans@ywcavan.org

Web www.ywcavan.org/content/Legal_Educator/266

Provides a wide range of legal support. Operates educational workshops and provides materials for the public.

CHAPTER 5

Community and Legal Resources: Fraser Valley

Services marked with * are province-wide services that have been explained in more detail in the Provincial Listings in Chapter 3 (page 10).

Chilliwack Community Services Society, Legal Services

45938 Wellington Avenue

Chilliwack, BC V2P 2C7

Telephone 604-792-4267

Email ccsinfo@comserv.bc.ca

Web www.comserv.bc.ca

Trained advocates of the legal advocacy office provide information, advice, referrals, and representation on a variety of issues including but not limited to income assistance, disability, residential tenancy, employment insurance, employment standards, WorkSafeBC, and Canada Pension Plan. Program serves residents of Chilliwack, Agassiz, Hope, and Boston Bar.

Community Legal Advocacy Centre

2420 Montrose Avenue

Abbotsford, BC V2S 3S9

Telephone 604-859-7681 ext. 207

Email abbycs@paralynx.com

Web www.abbotsfordcommunityservices.com

Serves both Abbotsford and Mission and provides information and advice on income assistance, housing, employment issues, and Canada Pension Plan.

Family Justice Centre*

Family Justice Centres are located in Abbotsford, Chilliwack, and Langley. To contact a Family Justice Centre please call Enquiry BC at the numbers below and ask to be connected to a Family Justice Centre nearest you.

Toll Free 1-800-663-7867

TDD Toll Free. . . . 1-800-661-8773

Welfare and Handicapped Person Rights Society

73 – 2800 Allwood Street

Abbotsford, BC V2T 3R9

Telephone 604-853-8009

Email danlarsen_42@yahoo.ca

Web whr.homestead.com

Provides advocacy assistance for problems regarding government legislation, regulations, and policies. Areas covered include income assistance, Canada Pension Plan, Old Age Security, spouse's allowance, Veterans Affairs Canada, Employment Insurance, allowances for Persons with Disabilities (PWD), common law, daycare, shelter, medical coverage, family maintenance, and child abuse.

Workers' Advisers Regional Office*

204 – 32555 Simon Avenue

Abbotsford, BC V2T 4Y2

Telephone 604-870-5488

Toll Free 1-888-295-7781

CHAPTER 6

Community and Legal Resources: Victoria

Services marked with * are province-wide services that have been explained in more detail under the Provincial Listings in Chapter 3 (page 10).

Action Committee of People with Disabilities

926 View Street

Victoria, BC V8V 3L5

Telephone 250-383-4105

Email acpd@actioncommittee.ca

Web www.actioncommittee.ca

Provides advocacy, paralegal advice, and information for people with disabilities.

BC Families in Transition*

Formerly Separation and Divorce Resource Centre

812 Broughton Street

Victoria, BC V8W 1E4

Telephone 250-386-4331

Toll Free 1-866-386-4333 (Legal Hotline)

Email info@bcfit.org

Burnside / Gorge Community Association

471 Cecelia Road

Victoria BC V8T 4T4

Telephone 250-388-5271

Web www.burnsidegorge.ca

Assists families that are homeless or about to be homeless with initial needs. Provides advocacy and referrals for

everyone in the Capital Regional District on housing (including tenancies) and welfare. Maintains an affordable housing list for families, updated weekly.

Employment Standards Branch*

200 – 880 Douglas Street
Victoria, BC V8W 2B7
Telephone 250-952-0469

Family Justice Centre*

501 – 771 Vernon Avenue
Victoria, BC V8X 5A7
Telephone 250-952-4111

Family Maintenance Enforcement Program*

P.O. Box 5789
Victoria, BC V8R 6S8
Telephone 250-220-4040
Toll Free 1-800-663-7616

The Law Centre

1221 Broad Street
Victoria, BC V8W 2A4
Telephone 250-385-1221
Web www.thelawcentre.ca

Service of the University of Victoria Faculty of Law. Provides free advice and representation for those persons who qualify for legal assistance. Some examples of the types of cases dealt with include family law, human rights complaints, and civil disputes. Consultation is available to clients unable to attend the office due to their disability. Provides public legal education.

Legal Services Society*

Victoria Regional Centre
200 – 747 Fort Street
Victoria, BC V8W 3E9
Telephone 250-388-4516

Residential Tenancy Branch*

First Floor, 1019 Wharf Street
Victoria, BC V8V 1X4
Telephone 250-387-1602
Toll Free 1-800-665-8779
Email HSRTO@gov.bc.ca

Together Against Poverty Society

415 – 620 View Street
Victoria, BC V8W 1J6
Telephone 250-361-3521
Email tapsbc@shaw.ca
Web www.tapsbc.ca

Provides advocacy for disability benefits applications and appeals, social assistance, residential tenancy, and Employment Insurance.

Vancouver Island Human Rights Coalition

418 – 620 View Street
Victoria, BC V8W 1J6
Telephone 250-382-3012

Provides advocacy for problems involving employment, accommodation, facilities tenancy (prohibits prejudice based on race), and discrimination in publications such as hate literature. Provides public education, publications, booklets, pamphlets, and public speaking.

Victoria Disability Resource Centre

817 A Fort Street

Victoria, BC V8W 1H6

Telephone 250-595-0044

Email reception@drcvictoria.com

Web www.drcvictoria.com

Serves as a link between persons with disabilities, the organizations who serve them, and the services that benefit them in the South Vancouver Island region. Services include: disability parking permits, information and referral, computer classes, book and video library, general employment and self-employment programs, and peer-to-peer support services.

Workers' Advisers Regional Office*

403– 3960 Quadra Street

Victoria, BC V8X 4A3

Telephone 250-952-4393

Toll Free 1-800-661-4066

CHAPTER 7

Community and Legal Resources: Central Island

Services marked with * are province-wide services that have been explained in more detail under the Provincial Listings in Chapter 3 (page 10).

Employment Standards Branch*

2nd Floor, 6475 Metral Dr.
Nanaimo, BC V9T 2L9
Telephone 250-390-6186

Family Justice Centre*

Family Justice Centres are located in Duncan, Nanaimo, Courtenay, Port Alberni, and Campbell River. To contact a Family Justice Centre please call Enquiry BC at the numbers below and ask to be connected to a Family Justice Centre nearest you.

Toll Free 1-800-663-7867
TDD Toll Free. . . . 1-800-661-8773

Legal Services Society*

Legal Aid offices are located in Duncan, Nanaimo, Courtenay, Port Alberni, and Campbell River. Visit www.lss.bc.ca/legal_aid/legalAidOffices.asp for contact information.

Nanaimo Citizen Advocacy Association

110 – 55 Victoria Road
Nanaimo, BC V9R 5N9
Telephone 250-753-2321
Email ncaa2@shaw.ca
Web www2.povnet.org/ncaa

Advocates for individuals at risk who provide education, information, referral, support, and crisis intervention.

Nanaimo & Region Disability Resource Centre

2122 Northfield Road

Nanaimo, BC V9S 3B9

Telephone 250)-758-5547

Email inquiry@nandrc.org

Web www.nandrc.org

Provides one-on-one support in applying for disability benefits as well as assistance to gain the skills needed to appeal decisions regarding disability benefits.

Port Alberni Friendship Center

3555 4th Avenue

Port Alberni, BC V9Y 4H3

Telephone 250-723-8281

Web www.pafriendshipcenter.com

Provides counselling, recreation programs, legal advocacy, public health services, social events, and crafts and cultural events with a general drop-in atmosphere.

Workers' Advisers Regional Office*

504 – 495 Dunsmuir Street

Nanaimo, BC V9R 6B9

Telephone 250-741-5504

Toll Free 1-800-668-2117

CHAPTER 8

Community and Legal Resources: Kamloops

Services marked with * are province-wide services that have been explained in more detail under the Provincial Listings, Chapter 3 (page 10).

Family Justice Centre*

200 – 444 St. Paul Street
Kamloops, BC V2C 2J6
Telephone 250-828-4688
Toll Free 1-888-764-3663

Family Maintenance Enforcement Program*

P.O. Box 830
Kamloops, BC V2C 5N1
Telephone 250-434-6020
Toll Free 1-800-663-3933

Legal Services Society*

Kamloops Regional Centre
Suite 100 – 125 4th Avenue
Kamloops, BC V2C 3N3
Telephone 250-314-1900

People in Motion

182 B Tranquille Road
Kamloops, BC V2B 3G1
Telephone/TDD . 250-376-7878
Email information@peopleinmotion.org
Web www.peopleinmotion.org

Assists clients with Persons with Disabilities (PWD) forms, Canada Pension Plan Disability applications, and social housing applications.

Seniors Information Centre

25 – 700 Tranquille Road

Kamloops, BC V2B 3H9

Telephone 250-554-4145

Email sirrs@kamloops.net

Web www2.povnet.org/sirrs

Provides one-on-one advocacy to assist seniors in accessing information and filling out documents as well as elder abuse workshops.

Settlement and Integration Services

109 Victoria Street

Kamloops, BC V2C 1Z4

Telephone 250-372-0855

Email kis@telus.net

Web www.immigrantservices.ca

Provides information and referral, consultation, advocacy, orientation, and outreach to immigrants.

Workers' Advisers Regional Office*

102 – 70 2nd Avenue

Kamloops, BC V2C 6W2

Telephone 250-371-3860

Toll Free 1-800-663-6695

CHAPTER 9

Community and Legal Resources: Kelowna

Services marked with * are province-wide services that have been explained in more detail under the Provincial Listings in Chapter 3 (page 10).

Employment Standards Branch*

102 – 1690 Powick Road
Kelowna BC V1X 7G5
Telephone 250-861-7404

Family Justice Centre*

119 – 565 Bernard Avenue
Kelowna, BC V1Y 8R4
Telephone 250-712-3636
Toll Free 1-888-227-7734

Kelowna Women’s Resource Centre

1492 St. Paul Street
Kelowna, BC V1Y 2E6
Telephone 250-762-2355
Email kelwomenscentre@telus.net
Web www.kelownawomensresourcecentre.com

Provides emergency advocacy, referral, and resources for women.

Legal Services Society (LSS)*

Kelowna Regional Centre
307 – 1664 Richter Street
Kelowna, BC V1Y 8N3
Telephone 250-763-8613

Okanagan Advocacy & Resource Centre

104 – 1455 Ellis Street

Kelowna, BC V1Y 2A3

Telephone 250-979-0201

Email oars@telus.net

Web www2.povnet.org/oars

Operates the Community Mental Health Advocacy Program for individuals with chronic mental illnesses and their families. Areas of work include: income assistance (including persons with disabilities), tenancy, income security issues, legal information, community support and referrals.

Residential Tenancy Branch*

101 – 2141 Springfield Road

Kelowna, BC V1Y 7X1

Telephone 250-717-2011

Toll Free 1-800-665-8779

Email HSRTO@gov.bc.ca

The Salvation Army's Pro Bono Lawyer Consultation Program*

Community and Family Services

1449 Ellis Street

Kelowna, BC V1Y 2A3

Telephone 250-860-3442

Email contact@probono.ca

Workers' Advisers Regional Office*

101 – 1726 Dolphin Avenue

Kelowna, BC V1Y 9R9

Telephone 250-717-2096

Toll Free 1-866-881-1188

CHAPTER 10

Community and Legal Resources: Vernon

Services marked with * are province-wide services that have been explained in more detail under the Provincial Listings in Chapter 3 (page 10).

Family Justice Centre*

202 – 3203 30th Street

Vernon, BC V1T 9G9

Telephone 250-549-5644

Toll Free 1-888-282-2283

Family Resource Centre Society for the North Okanagan

#201 – 3402 27th Avenue

Vernon, BC V1T 1S1

Telephone 250-545-3390

Email info@vernonfrc.ca

Web vernonfrc.ca

Non-profit society that provides counselling, educational and support groups, advocacy, workshops, education, and support to individuals and families.

Legal Services Society*

Vernon Provincial Court

3001 – 27th Street (Lower Level)

Vernon, BC V1T 45W

Telephone 250-545-3666

People Place, Free Legal Drop-in Clinic

3402 – 27th Avenue

Vernon, BC V1T 1S1

Telephone 250-542-3322

Volunteer lawyers provide 15 minutes of confidential legal advice.

Vernon and District Women’s Centre

3309 32 Ave

Vernon, BC V1T 6N6

Telephone 250-542-7531

Provides assistance with completing Persons with Disabilities (PWD) forms for the Ministry of Employment and Income Assistance, and advocacy. Provides anti-poverty advocacy including assistance completing application forms (PWD, CPP Disability), managing debts, and support dealing with various government agencies.

Vernon Women’s Transition House Society

P.O. Box 625

Vernon, BC V1T 6M6

Telephone 250-542-1122 (24 hrs)

Web vwths.shelternet.ca

Provides temporary shelter and support for women and their children who are undergoing transition in their family life. Provides services such as short-term supportive counselling, self-help groups, outreach, advocacy, and information or referrals for women and their children who are not residents of the Transition House.

CHAPTER 11

Community and Legal Resources: Prince George

Services marked with * are province-wide services that have been explained in more detail under the Provincial Listings in Chapter 3 (page 10).

Active Support Against Poverty

1188 6th Avenue

Prince George, BC V2L 3M6

Telephone 250-563-6112

Toll Free 1-877-563-6112

Provides assistance to low-income people dealing with various government agencies, including services for people with disabilities.

The Crisis Prevention, Intervention and Information Centre for Northern BC

5th Floor, 1600 3rd Avenue

Prince George, BC V2L 3G6

Telephone 250-564-5736

. 250-563-1214 (24 Hour Crisis Line)

. 250-564-8336 (Youth Support Line)

Email pgcrisiscentre@telus.net

Web www.northernbccrisissuicide.ca

Provides emotional support, suicide intervention, and referral information.

Employment Standards Branch*

102 – 1577 7th Avenue
Prince George, BC V2L 3P5
Telephone 250-565-6120

Family Justice Centre *

471 – 1011 4th Avenue
Prince George, BC V2L 3H9
Telephone 250-565-4222
Toll Free 1-888-668-1602

Legal Services Society *

Prince George Regional Centre
302 – 1488 Fourth Avenue
Prince George, BC V2L 4Y2
Telephone 250-564-9717

Workers' Advisers Regional Office*

#208 – 1577 7th Avenue
Prince George, BC V2L 3P5
Telephone 250-565-4280
Toll Free 1-800-263-6066

CHAPTER 12

Community and Legal Resources: West Kootenay

Services marked with * are province-wide services that have been explained in more detail under the Provincial Listings in Chapter 3 (page 10).

Advocacy Centre, Nelson District Community Resources Society

201 – 182 Baker Street
Nelson, BC V1L 4H2
Telephone 250-352-6011
Email info@ndcrs.com
Web www.ndcrs.com

Provides advocacy, education, information and referrals in the areas of community development consultation, (including welfare rights/BC benefits, benefits for people with disabilities, affordable housing, and family law issues), and victim assistance ranging from wife assault to child protection issues and concerns.

Employment Standards Branch*

310 Ward Street
Nelson, BC V1L 5S4
Telephone 250-354-6550

Family Justice Centre*

Second Floor, 310 Ward Street
Nelson, BC V1L 5S4
Telephone 250-354-6433
Toll Free 1-888-526-2229

Legal Services Society (LSS)*

West Kootenay Regional Centre

812 Vernon Street

Nelson, BC V1L 4G4

Telephone 250-352-3147

Workers' Advisers Regional Office*

310 Ward Street

Nelson, BC V1L 5S4

Telephone 250-354-6933

CHAPTER 13

Community and Legal Resources: Yukon

The Ombudsman

P.O. Box 31300

Whitehorse, YT Y1A 5P7

Telephone 867-667-8468

Toll Free 1-800-661-0408

Web www.ombudsman.yk.ca

Investigates complaints about how the Yukon Government departments, agencies, commission, and boards do business by reviewing their actions, decisions, practices, and procedures. The Ombudsman is not, however, an advocate for the complainant, a defender of government actions, or a public servant.

Law Line, Yukon Public Legal Education Association

Telephone 867-668-5297

Toll Free 1-866-667-4305

Hotline staffed by persons trained in law. Provides legal information that will assist the caller in resolving legal issues.

Law Society of Yukon

Suite 202 – 302 Steele Street

Whitehorse, YT Y1A 2C5

Telephone 867-668-4231

Email info@lawsocietyyukon.com

Web www.lawsocietyyukon.com

Serves and protects the public interest in the administration of justice and the preservation of individual rights, while respecting the law and the independence of lawyers'

relationships with their clients. Services include the Lawyer Referral Service.

Lawyer Referral Service, Yukon Law Society

Telephone 867-668-4231

Web www.lawsocietyyukon.com

Provides a list of lawyers and a referral certificate to be presented to the lawyer. The certificate entitles you to an initial consultation with a lawyer for a \$30 fee.

Inquiry Centre

Telephone 867-667-5811

Toll Free 1-800-661-0408

TTY 1-867-393-7460

Web www.gov.yk.ca/services

Call centre that provides basic government information, assistance in identifying the program or person that a caller needs to speak to, government program or employee contact information, and help with identifying the level of government in charge of a service or program. In addition, they perform toll free transfers so callers who would normally be charged for the call do not have to incur the costs.

Workers' Advocate, Department of Justice

206 C Lowe Street

Whitehorse, YT Y1A 2W6

Telephone 867-667-5324

Toll Free 1-800-661-0408 ext. 5324

Email workersadvocate@gov.yk.ca

Web www.justice.gov.yk.ca/prog/ms/wad

Provides supportive advocacy services to workers with on-the-job injuries or disabilities who are dealing with Workers Compensation Health and Safety Board.

Yukon Capability and Consent Board

Telephone 867-633-7614

Web www.yukoncapabilityandconsentboard.ca

Review board created by the Yukon government through the Care Consent Act. It reviews matters under the Mental Health Act and the Care Consent Act.

Yukon Council on Disability

4194 B 4th Avenue

Whitehorse, YT Y1A 1J8

Telephone 867-668-6703

Email yukoncod@northwestel.net

Web www.ycod.yk.ca

Provides legal information and support regarding disability issues, including a guidebook to disability resources, assistance applying for funding for people who don't qualify for employment insurance, and resources for accommodating disabilities in the workplace.

Yukon Health and Social Services

Telephone 867-667-5674

Web www.hss.gov.yk.ca/programs/social_services/assistance

Program provides financial assistance to people who do not have enough money to live on. This program is to be used only as a last resort after all other possible sources of income have been explored. When you cannot meet your basic living

expenses, and you have tried all other possible sources, then you may be eligible for social assistance. Visit website for regional office locations.

Yukon Legal Services Society (YLSS)

Suite 203 – 2131 Second Avenue

Whitehorse, YT Y1A 1C3

Telephone 867-667-5210

Toll Free 1-800-661-0408 ext. 5210

Email administration@legalaid.yk.ca

Web www.legalaid.yk.ca

Provides legal aid for clients who can't afford legal services from a lawyer. To find out if you are eligible to receive legal aid please visit www.legalaid.yk.ca/eligibility. Visit website for regional offices.

Yukon Public Legal Education Association

Yukon College Library

P.O. Box 2799

Whitehorse, YT Y1A 5K4

Telephone 867-668-5297

Toll Free 866-667-4305

Email yplea@yukoncollege.yk.ca

Web www.yplea.com

Provides legal information to the public and promotes increased access to the legal system. Services include Law Line, Lawyer Referral System, Child Protection Mediation Project, workshops, and a reference library.

Yukon Workers' Compensation Appeal Tribunal (WCAT)

Suite 201 – 419 Range Road

Whitehorse, YT Y1A 3V1

Telephone 867-667-8731

Toll Free 1-800-661-0443 ext. 8731

Web www.yukonwcat.ca

The tribunal is a quasi-judicial body authorized to hear final level appeals from both workers and employers on compensation claim matters. The tribunal is independent from the Yukon Workers' Compensation Health and Safety Board.

Notes

Revised January 2009

The Multiple Sclerosis Society of Canada's Volunteer Legal Advocacy Program provides a range of legal and advocacy support to people living with MS throughout British Columbia and the Yukon by utilizing volunteers who have legal expertise and/or advocacy experience.

